



2020-21 Report



ACGES
WEST RAEN

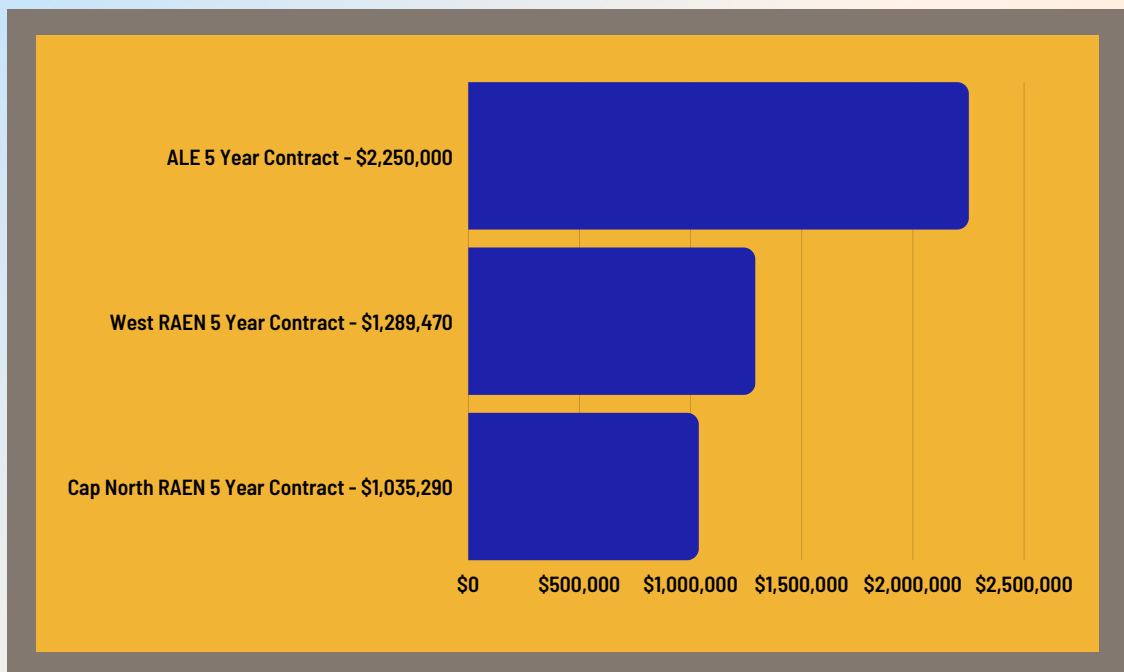
Regional Adult Education Network

A Word from Literacy New York's Executive Director

As we close out our 2020-2021 program year, it gives me a chance to reflect on what a year it has been. Never in the history of this organization have we operated while under the siege of an international crisis like the COVID-19 pandemic. I'm happy to report that adult education and literacy programs, staff, teachers, and volunteers rose to the challenge, and continued to Advance Adult Literacy!

Over the course of the program year, thousands of hours of instruction were provided remotely, by tutors and teachers who had never delivered content in this modality before. Literacy New York's Support and Technical Assistance (STAC) team helped support this shift by creating training, offering webinars, and supplying resources. We also helped programs accurately report program data throughout the pandemic. We had already made the shift to online training for volunteers working in our Adult Literacy Education (ALE) funded programs, and did not skip a beat there—in fact, we updated and added training modules to our Intake to Outcomes (I2O) system this past program year. The Regional Adult Education Networks (RAENs) under our umbrella observed and supported numerous remote classrooms and teachers, and Literacy New York staff packaged and delivered hundreds of packets of teaching materials to students and tutors across the state. Teaching, training, and learning never stopped.

Looking to the future, programs supported by Literacy New York are slowly opening their doors, safely bringing back students, tutors, staff, and teachers, and continuing to work for the 3.4 million adults in New York state who lack high school credentials and/or English language skills. Literacy New York is grateful for the commitment of these programs to building more literate communities across the state, and we commit to providing ongoing support for your work. Thank you! *Kathy Houghton, Executive Director*



Literacy New York Public Funding 5 Year Total - \$4,574,760

STAC (Support & Technical Assistance Center)

One of Literacy New York's major projects is our role as the "Rest of State" Support and Technical Assistance Center (STAC), a NYS Department of Education grant funded activity. 2020-21 was the first year of a new five year STAC contract, and anything but normal! Like everyone else, the STAC had to pivot to working remotely, supporting adult literacy programs (40+ sites) via screens rather than site visits. The STAC staff rose to the occasion. Data reporting became critical, as programs were required to report outside of our typical system, and staff spent countless hours helping programs capture and share information about the work that they continued to do. Tutor training continued, with our online Intake to Outcomes (I2O) system equipping hundreds of volunteers with the skills they need to tutor adult learners. The STAC exists to build capacity in community based, volunteer-centric literacy organizations, and when a program emailed the STAC Director that "All the work of you and your team has truly supported us through the past year!", we knew we had achieved our goal.



STAC Stats 20/21

**Supported 22 state grants
providing services to
hundreds of students in
over 40 locations**



RAEN (Regional Adult Education Network)

Literacy New York is funded by the NYS Education Department to operate two Regional Adult Education Networks (RAENs), one supporting adult education programs in Western NY and the other supporting programs in the NYS Capital District and North Country. We have been funded for this work for 20+ years.

This program year was challenging for the RAENs, as the teachers and programs supported by the RAENs were forced to move in and out of remote instruction delivery as their community regulations dictated, and reporting responsibilities were altered to meet the demands of this new environment. Throughout it all, the RAENs were the voice of the NYS Education Department, keeping adult education programs updated on the lightning fast changes, making policies clear, and helping programs keep their students engaged in learning. We look forward to a more typical year next year, where the RAENs can get back to offering professional development face to face!



Founded in September 2019, the Janice Cuddahee Fund honors the memory of a literacy advocate who enjoyed a long career with Literacy New York, culminating in her leading the organization as Executive Director.

Funded by donations, the Janice Cuddahee Fund allows us to remember and celebrate Janice's commitment to adult literacy.

Our first project supported with the fund is the Janice Cuddahee Tutor Support Program, where we underwrite the costs of online tutor training workshops for deserving literacy programs.

\$34,402
FUND BALANCE

6
PROGRAMS

99
SEATS
AWARDED

Cuddahee Fund 20/21

**415 volunteer tutors
completed 663
tutor training workshops
during 20/21**

Intake to Outcomes 20/21

Generous Donors to the Fund



LNY Executive Director, Kathy Houghton
with Elizabeth Pforzheimer



Elizabeth and Carl Pforzheimer provided the lead gift to start the Janice Cuddahee Fund!



Intake to Outcomes
Online Training for Adult Literacy

Intake to Outcomes (I20) is Literacy New York's online training platform and houses volunteer and staff training created specifically for literacy programs.

We were somewhat ahead of the curve this year when everything switched to remote. We've been training tutors and staff online for about 5 years now, and I20 allowed us to continue this capacity-building work. We created a module specific to tutoring via distance called "Successful Remote Tutoring" in the spring of 2020, as programs realized they would not be delivering lessons in a typical manner, and we had 415 individuals take the training.

I20 continues to update, improve, and grow. We offer training modules for those tutoring in Reading, English Language Learning, Math, Citizenship, Employability Skills, and more. In 2021, Literacy NY will be adding reading curriculum—stay tuned!

Advocacy



More than 30 million Americans are functionally illiterate—including 3.4 million New York State residents who lack a High School Diploma or its equivalent and/or do not speak English well. The social and economic toll is enormous, yet sadly little attention is paid to this fundamental social issue. At Literacy New York, we work to raise public awareness of adult literacy issues, to increase access to funding, and promote effective public policy. In 2020, Literacy NY scheduled close to 100 virtual visits with legislators at the local, state, and national level. Our work helped move thousands of dollars to state-funded adult literacy programs experiencing delays and reductions in payments for work done on the state's behalf.



Donate directly on our website!

website:literacynewyork.org • email:comm@literacynewyork.org

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